

Office of the Intelligence Commissioner – Accessibility Feedback Process

Accessibility feedback process

The Office of the Intelligence Commissioner (ICO) is committed to offering you accessible information and services.

Alternate formats

The following formats of this feedback process description are available on demand. You can [order online](#) or call 613-992-3044

- large print
- print

Feedback you can submit

You can submit feedback on the [ICO Accessibility Plan](#) or the barriers you experience when dealing with ICO.

The [Accessible Canada Act](#) defines a barrier as:

“...anything physical, architectural, technological or attitudinal, anything that is based on information or communications or anything that is the result of a policy or a practice—that hinders the full and equal participation in society of persons with an impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment or a functional limitation.”

We welcome your feedback on the accessibility.

Privacy

Your feedback will not be associated with your name. We will share it only with those ICO employees directly involved in improving accessibility at the ICO.

How we will use your feedback

We will use your feedback to improve accessibility at ICO. We may address some feedback right away, or use it to develop our accessibility plans.

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How to submit feedback

There are various ways you can submit your feedback. If you want to submit anonymous feedback, please use our online form and leave the contact information section blank. We will acknowledge all accessibility feedback we receive, except feedback that is sent anonymously.

Online

Submit your feedback using our [online form](#).

Email

- Info@ico-bcr.gc.ca

Telephone

- 613- 992-3044

Mail

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